

Samantha Guymer
Senior Research Associate
Survey Coordination Centre
Picker Institute Europe
Buxton Court
3 West Way
Oxford OX2 0JB

16th September 2022

Dear Ms Guymer,

Study title: Urgent and Emergency Care Survey 2022 (UEC22)

Date submitted: 2nd September 2022

Ethical opinion

Approval was sought for amended version of the study with adjustments to sampling (increase in Type 3 numbers), the questionnaire, the documentation and the introduction of an online sample checking platform. The documents reviewed are noted below.

I note that one of the key changes is the increase in Type 3 sample size for this version of the survey. The rationale for this is clear. It would be good to see the CAG approval letter for this amendment when it arrives. Along with the original CAG comment, I would encourage the team to continue to consider thinking through the poster placement and timing to ensure that awareness of the opt-out process is possible for all.

There are no ethical issues to be raised. I am happy to give a favourable ethical opinion of the study on the basis described in the Ethics Application form and supporting documentation.

Committee Process

The CQC's Independent Ethics Review Panel is tasked with reviewing studies commissioned by the CQC. It is chaired by Dr Mark Sheehan and includes Nigel Booth (Lay member) and Dr Gary Abel (Statistician). In accordance with its operating procedures, the full Panel reviews research studies which are new and have not been reviewed by the panel or its precursor. Amended, updated, or previously reviewed research studies are reviewed by the Chair.

Yours sincerely,



Dr Mark Sheehan
Chair, On behalf of the CQC's Independent Ethics Review Panel

Documents Reviewed and Approved:

- UEC22_Ethics application_V2_20220901_PROTECT
UEC22_Multilanguage sheet_V1
- UEC22_Dissent document__V1_PROTECT
- UEC22_T1 Questionnaire_V1
- UEC22_T3 Questionnaire_V1
- UEC22_T1 Dissent poster_English_V1
- UEC22_T3 Dissent poster_English_V1
- UEC22_Safeguarding procedures_V1_PROTECT
- UEC22_T1 First mailing letter_V1
- UEC22_T1 First reminder letter_V1
- UEC22_T1 Second reminder letter_V1
- UEC22_T3 First mailing letter_V1
- UEC22_T3 First reminder letter_V1
- UEC22_T3 Second reminder letter_V1
- UEC22_2022 Sampling instructions_V1
- UEC22_2022 Survey handbook_V1
- UEC22_2020 Ethical Approval Letter
- UEC22_22CAG0107_CAG Fully supported outcome letter